

Patford House Surgery
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Sutton Benger Surgery
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Statement of Purpose

Under the Health and Social Care Act 2008 (The Care Quality Commission (Registration) Regulations 2009 Part 4), the registering body (Patford House Partnership) is required to provide to the Care Quality Commission a statement of purpose.

Our Aims and objectives:

- **Provide a high standard of Medical Care**
- **Be committed to our patients needs**
- **Act with integrity and complete confidentiality**
- **Be courteous, approachable, friendly and accommodating**
- **Ensure safe and effective services and environment**
- **To develop our motivated and skilled Clinical and Non-Clinical Teams**
- **Maintain high quality of care through continuous learning and training**
- **To guide our employees in accordance with diversity and equality**
- **Ensure effective and robust information and clinical governance systems**
- **Treat all patients and staff with dignity, respect and honesty**

Our purpose is to provide patients registered with the practice a high quality, flexible and personalised system of care. We aim to continually improve the health and quality of life for all our patients. We will achieve this by delivering a responsive service that meets people's needs and expectations. We aim to always incorporate 'best practice' and latest advances into our patient care.

We aim to provide our staff with a supportive working environment where they feel valued, part of a team and comfortable with reporting any apparent deficiencies or problems in our service.