



PATFORD
House Partnership

**Dr Simon Church, Dr David Bowen & Dr Charlotte Astin
Mrs Emmy Butcher & Mrs Helen Twist**

Patford House Surgery

8a Patford Street
Calne
Wilts
SN11 0EF
Tel: 01249 815407

Beverbrook Medical Centre

Harrier Close
Calne
Wilts
SN11 9UT
Tel: 01249 821831

Sutton Benger Surgery

Chestnut Road
Sutton Benger
Wilts
SN15 4RP
Tel: 01249 720244

Statement of Purpose

Under the Health and Social Care Act 2008 (The Care Quality Commission (Registration) Regulations 2009 Part 4), the registering body (Patford House Partnership) is required to provide to the Care Quality Commission a statement of purpose.

Our Aims and objectives:

- Provide a high standard of Medical Care
- Be committed to our patients needs
- Act with integrity and complete confidentiality
- Be courteous, approachable, friendly and accommodating
- Ensure safe and effective services and environment
- To develop our motivated and skilled Clinical and Non-Clinical Teams
- Maintain high quality of care through continuous learning and training
- To guide our employees in accordance with diversity and equality
- Ensure effective and robust information and clinical governance systems
- Treat all patients and staff with dignity, respect and honesty

Our purpose is to provide patients registered with the practice a high quality, flexible and personalised system of care. We aim to continually improve the health and quality of life for all our patients. We will achieve this by delivering a responsive service that meets people's needs and expectations. We aim to always incorporate 'best practice' and latest advances into our patient care.

We aim to provide our staff with a supportive working environment where they feel valued, part of a team and comfortable with reporting any apparent deficiencies or problems in our service.

This practice will be ensuring everyone has easier and more convenient access to GP services, including appointments at evenings and weekends. We will be working with a variety of health care providers in several locations, all registered with CQC to provide GP services. The GP practice where the patient is seen will take responsibility for the regulated activity delivered there, regardless of where the patient is registered.

Registered Manager: Dr Paul Harris
Reviewed: April 2019